

# Curriculum Vitae


## Personal Information

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**LinkedIn**

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**GitHub**

[github.com/sysopslabs2020](https://github.com/sysopslabs2020)



**GitLab**

[gitlab.com/sysopslabs2020](https://gitlab.com/sysopslabs2020)



## Presentation

IT Manager with over 20 years of experience in complex and highly regulated Enterprise contexts, supported by a master's degree in Management Engineering with honors, with a specialization in Digital Transformation. Over the course of my career, I have developed an integrated vision between technology, management and economic sustainability, progressively evolving towards roles of governance and managerial responsibility.

The academic course has strengthened systemic analysis and decision making skills, from the study of complex application architectures to the in-depth study of the issues of Digital Transformation and Data Protection in Cloud Computing, with particular attention to organizational, regulatory and economic impacts.

I currently hold the role of Service Management and Project Engineering Manager at Leonardo S.p.A., with responsibility for the technical, economic and operational governance of IT programs and services with high strategic and mission-critical value, nationally and internationally. I work on strategic planning, cost control, financial sustainability and service performance monitoring, interfacing continuously with managers and executives for the alignment between business objectives, service models and operational priorities.

I work in the Government, Aerospace, Defense, Security and Public Administration sectors, contributing to the definition and evolution of Service Management and Digital Transformation models based on On-Prem, Private, Hybrid and Multi-Cloud infrastructures, with particular attention to security, resilience, business continuity and economic optimization.

In my role I coordinate cross-functional and multicultural teams, promoting organizational models oriented towards empowerment and results. I have gained solid experience in FinOps, budgeting and economic governance of IT services, supporting business strategies and investment decisions.

I also contribute to the programs of the National Strategic Hub (PSN) and collaborate with the Department for Digital Transformation (DTD) as part of the PNRR, supporting initiatives to modernize Public Administration services.

### Areas of responsibility

- Governance of mission and Business Critical IT programs and services
- Economic planning, cost control and financial sustainability (FinOps)
- Leadership of cross-functional teams and development of skills
- Definition of Hybrid / Multi-Cloud models to support organizational strategies
- Security, compliance and business continuity monitoring
- Interaction with management and management for evolutionary roadmaps and strategic decisions

## Professional Experience

**28/12/2023 – To date**

**Service Management & Project Engineering Manager (Middle Management level)**

**Leonardo SpA Cyber & Security Solutions - (Rm)**

**Main activities and responsibilities:**

Responsible for the end-to-end governance of Enterprise Cloud platforms and services (AWS, Azure, GCP, Oracle), including Hybrid, Multi-Cloud and Confidential Computing environments, in mission-critical and highly regulated contexts.

I define and govern service strategies, operating models and integration between Cloud and on-premises systems, ensuring security, resilience, business continuity and architectural consistency. My role is focused on direction, prioritization of initiatives and performance control, with direct responsibility for the results of the services.

I have economic responsibility on complex projects and services, with planning, control and optimization of budgets in a multi-million dollar area, supporting investment decisions and balancing innovation, risk and financial sustainability.

I coordinate multidisciplinary teams and suppliers, oversee the governance of security and compliance and contribute to the continuous improvement of delivery and service operations processes, ensuring alignment between business and operational objectives.

#### **Key competencies**

- Service & Cloud Governance
- Program & Project Management (contesti complessi)
- Budgeting, Cost Control & FinOps
- Mission & Business Critical Systems
- Confidential Computing & Data Protection
- Vendor & Stakeholder Management
- Security, Compliance & Risk Management
- People Management & Team Coordination
- Process Optimization & Continuous Improvement

**10/01/2022 – 27/12/2023**

#### **IT Enterprise Architect Manager**

**Snaitech S.p.A – Playtech PLC Group (Rm)**

##### **Main activities and responsibilities:**

Responsible for the governance of Digital Transformation and Cloud-Native programs in complex Enterprise contexts, with responsibility for economic planning, cost control, service models and coordination of cross-functional teams.

- Economic governance of IT services (FinOps): planning and management of change budgets and run costs, definition of control models and optimization of Cloud spending. Result: reduction of operating costs ~30% and increase of financial transparency to support management decisions.
- Planning and governance of Digital Transformation, Cloud-Native and Public Cloud programs, with responsibility for priorities, roadmaps, capacity planning and sustainability in the medium to long term.
- Coordination of cross-functional teams (IT, Security, Operations, Digital, Innovation) and continuous interaction with management and stakeholders for alignment between business objectives and service models.
- Oversight of security, resilience and compliance, ensuring business continuity and adherence to cybersecurity policies in highly regulated contexts.
- Support to the Management in defining architectural evolution strategies, technological standards and automation and governance tools.

#### **Key competencies**

- Introduction and consolidation of FinOps practices on Public Cloud environments.
- Governance of application modernization and Cloud migration programs in the international arena.
- Definition of organizational and service standards for Cloud, DevOps and Operations environments.
- Rationalization of the toolchain and operating models to support scalability, reliability and cost control.

**14/01/2019 – 31/12/2021**

#### **IT Operations Associate Manager**

**Accenture S.p.A - (Rm)**

##### **Main activities and responsibilities:**

Role of Technical Leadership and Subject Matter Expert in Linux and Enterprise infrastructures, with responsibility for the technical governance of platforms, service reliability and operational decision support in complex and mission-critical contexts.

- Technical reference and operational coordinator for Linux Enterprise infrastructures and high-availability platforms, ensuring continuity of service and operational stability.
- Supervision of clustered and virtualized environments (HA, containers, virtual infrastructure), with responsibility for technical standards, best practices and critical management.
- Coordination of automation and DevOps activities, contributing to the efficiency of operational and release processes.
- Oversight of operational security activities, including the analysis of Vulnerability Assessment results and coordination with

Cybersecurity teams.

- Responsibility for monitoring and reliability of systems, ensuring visibility, performance and speed of intervention in Enterprise environments.
- Support for the definition of infrastructure standards and technological choices in collaboration with the architecture and operations teams.

#### **Key competencies**

- Linux Enterprise & High Availability
- Automation & DevOps Governance
- Virtualization & Container Platforms
- Infrastructure Reliability & Monitoring
- Security Operations & Vulnerability Management

**22/7/2016– 31/12/2018**

#### **Senior Information Technology System Engineer**

**ConTe.it - Admiral UK Group - (Rm)**

##### **Main activities and responsibilities:**

Technical and operational coordination role on complex Enterprise IT infrastructures, with responsibility for the stability, security and operational continuity of the services provided.

- Oversight and governance of server and virtualization infrastructures, ensuring reliability, standardization and proper management of the life cycle of systems.
- Coordination of Operations activities, including authentication, identity management, network services and application platforms, in multi-datacenter contexts.
- Oversight of security and resilience processes, including monitoring, patching, backup and Disaster Recovery, with responsibility for service continuity between national and international offices.
- Definition and application of infrastructure security policies, in collaboration with the Cybersecurity and Network teams.
- Automation and standardization of operational processes, with the aim of reducing operational risk and increasing overall efficiency.
- Support to Service Desk and Operations teams for the improvement of IT service delivery and management models.
- Collaboration with technical and functional stakeholders for the evolution of infrastructure architectures and service models.

#### **Key competencies**

- IT Infrastructure & Operations Governance
- Virtualization & Data Center Management
- Security Operations & Disaster Recovery
- Process Automation & Standardization
- Service Reliability & Monitoring

**2/2/2012–21/7/2016**

#### **Senior Linux System Administrator**

**Banzai Spa - Mondadori Group - (Rm)**

##### **Main activities and responsibilities:**

Experience gained in the management and governance of Enterprise IT infrastructures, with responsibility for the stability, security and operational continuity of systems in complex environments.

- Supervision of server and network infrastructures, ensuring reliability, performance and proper functioning of IT services.
- Management of Linux-based environments and core infrastructure services (DNS, authentication, shared file systems), ensuring operational consistency and standardization.
- Responsibility on web application platforms and high-availability database environments, with a focus on resiliency, load balancing and service continuity.
- Oversight of monitoring and operational safety activities, ensuring visibility, prevention of critical issues and speed of intervention.
- Support in the definition of infrastructure standards and the improvement of operational processes in collaboration with technical teams.

#### **Key competencies**

- Infrastructure Operations & Reliability
- Linux Systems Governance
- High Availability & Service Continuity
- Web & Application Platforms
- Monitoring & Operational Security

**11/2004–12/2011**

## **System Microsoft and Linux Administrator**

**Tema s.r.l - Generali Group - (Rm)**

### **Main activities and responsibilities:**

Responsible for the operational management of corporate IT infrastructures and network services, with progressive assumption of responsibilities for coordination of activities, reliability of systems and business support.

- Oversee server and network infrastructures in Windows and Linux environments, ensuring business continuity, basic security, and availability of business services.
- Coordination of system and network activities, including communications, e-mail, access and application services to support company functions.
- Management of network and perimeter security services, ensuring access control, monitoring and traceability of events.
- Responsibility for virtualization and infrastructure consolidation, supporting operational efficiency and resource optimization.
- IT asset management (hardware and software), including purchasing, inventory, and administrative process support.
- Coordination of the Help Desk team (3 resources), with responsibility for the organization of activities, user support and quality of service.

## **EDUCATION**

**01/01/2020 – 04/07/2023**

### **Electronic and Computer Engineering (Class L-8)**

Niccolò Cusano University - Rome

*Bachelor's degree in Electronic Engineering and Computer Science. 95/110*

*Thesis: Design and implementation of a microservices architecture for web applications in the legal gaming sector.*

**01/10/2023 – Ongoing**

### **Management Engineering "Digital Transformation" (Class LM-31)**

Mercatorum University - Rome

*Master's Degree in Management Engineering with a focus on "Digital Transformation". 110/110 Laude*

*Thesis: Digital Transformation and Data Protection in Cloud Computing: Legal and Technological Aspects*

### **1996–2001 - Diploma in accountancy Programmer and commercial expert - ITCG E.Fermi Tivoli (RM)**

## **Language Knowledge**

Listening Reading Oral Writing English Intermediate

Listening Reading Oral Writing French School

## **Certifications**

- **RHCSC** - Red Hat Certified Specialist in Containers
- **RHCE** - Red Hat Certified Engineer (RHCE)
- **RHCSA** - Red Hat Certified System Administrator (RHCSA)
- **Nagios Certified Professional (NCP)**

## **Soft Skill**

Leadership | Strategic Thinking | Team Management | Problem Solving | Communication | Digital Transformation | Cloud-Native | IT Operations | Change Management | Resilience | People Management | Strategic Thinking & Roadmapping | Service & Program Governance | Change Management & Change Enablement | Performance & Delivery Management | Stakeholder & Cross-Functional Communication | Decision Making in Complex Environments | Business Continuity & Operational Resilience

## **Managerial profile**

Over the course of my career, I have gained consolidated managerial and leadership skills in Digital Transformation and Service Management, leading complex programs and multidisciplinary and international teams in enterprise and mission-critical contexts.

I have a solid background in People Management, Performance Management and Change Enablement, with the ability to coordinate complex business units and create work environments oriented towards accountability, collaboration and results.

I have excellent cross-functional communication skills, which allow me to facilitate dialogue between technical teams, management and stakeholders, translating complexity into clear and actionable decisions.

I am oriented towards strategic thinking and planning of evolutionary roadmaps, with an analytical approach to problem solving and a strong focus on the continuous improvement of services and processes.

Accustomed to operating in high-pressure contexts, I maintain decision-making clarity and clear priorities even in critical situations, ensuring quality, operational efficiency and business continuity.

## **Training courses**

<p>AWS Cloud Practitioner Certification Readiness Course</p> <p>Corso AZ-900 Exam Microsoft Azure Fundamentals</p> <p>Corso Solving Infrastructure Challenges with Terraform</p> <p>Course</p> <p>Becoming_Cloud_Architect_Foundamentals</p> <p>Corso Implements DevOps methodologies and tools</p> <p>Corso Implements GitOps methodologies and tools</p> <p>Corso Implements DevSecOps methodologies and tools</p> <p>Corso su Netapp OnCommand Insight</p>	<p>Corso Veracode Administration</p> <p>Corso SysDig Administration</p> <p>Introduction to Networking Course, Cisco CCENT Exam Preparation</p> <p>Corso eLearnSecurity Junior Penetration Tester eJPT - TCP/IP, IP routing, LAN protocols and devices, HTTP and web technologies, Essential penetration testing processes and methodologies, Basic Vulnerability Assessment of Networks and Web</p> <p>Dynatrace, One Agent, AppSec Course</p> <p>Corso Information Security – Kali Linux OS – Linux and Windows network basics – active-passive discovery – sniffing and password cracking – Hacker Framework and Resources – Simulation hacking and penetrarion testing on Linux and Windows SO</p>	<p>Corso e Certificazione RHCSA Red Hat Certified System Administrator Red Hat System Administrator RH135 I II with RHCSA Exam</p> <p>Corso Red Hat RH024 Red Hat Enterprise Linux Technical Overview</p> <p>Corso Red Hat DO080 Deploying Containerized Applications Technical Overview (DevOps)</p> <p>Corso Red Hat DO180 Introduction to Containers, Kubernetes, and Red Hat OpenShift (Container)</p> <p>Corso Red Hat DO280 Red Hat OpenShift Administration I</p> <p>Corso Red Hat DO101 Introduction to OpenShift Applications</p> <p>Corso Red Hat RH294 System Administration III Linux Automation with Ansible</p>
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## Driving license

A, B car and motorcycle with

## Hobbies and Interests

#DigitalTransformation #ServiceManagement #CloudStrategy #CyberSecurity #PlatformEngineering #FinOps #InnovationManagement #OperationalResilience #Leadership

I continuously follow the evolution of Cloud, Cybersecurity, Platform Engineering and FinOps technologies, with particular attention to the organizational, economic and governance impacts of new digital solutions. I participate in initiatives, events and professional communities to maintain an up-to-date and strategic view on the main innovation trends, including AI applied to IT services and process automation.

Passionate about technological innovation, I keep myself constantly updated on the latest trends in Cloud, Cybersecurity, IA LLM RAG ML DL, Containerization and DevOps, actively participating in conferences and Open Source communities.In my free time I practice sports (trekking, MTB), landscape photography and I am in possession of a lifeguard license with various sports certificates.

In my free time I practice outdoor sports (trekking, MTB) and landscape photography. I am in possession of a lifeguard license and various sports certificates, experiences that strengthen discipline, responsibility and management of stressful situations.

## Other Projects

### Snaitech S.p.A – Playtech PLC Group

#CloudArchitecture #DevOps #GitOps #DevSecOps #IaC #Kubernetes #Azure #AWS #GCP #PlatformEngineering #SRE #FinOps

Governance and coordination role on Cloud modernization and Platform Engineering programs to support the company's core platforms, in an international enterprise context.

- Governance of Cloud Transformation and Cloud-Native adoption initiatives on Hybrid and Multi-Cloud environments, with responsibility for architectural models, service standards and economic sustainability.
- Coordination of application modernization and Cloud migration programs for core systems, ensuring business continuity, security and scalability.
- Definition of corporate standards for platforms, DevOps/DevSecOps processes and observability models, improving reliability and quality of service.
- Structured introduction of FinOps practices, with greater cost control and management decision support.
- Coordination of innovative initiatives (digital and mobile platforms), ensuring alignment between technology, business and compliance.

### Accenture S.p.A

#LinuxArchitecture #Openshift #OracleRAC #Talend #SASViya #Automation #AnsibleTower #BusinessContinuity #InnovationHub

Involvement in infrastructure transformation programs and modernization of IT services for enterprise customers in highly critical contexts.

- Governance of standardization programs and infrastructure rationalization on Linux platforms and virtualized environments.
- Coordination of the implementation of mission-critical application platforms (banking, data & analytics), ensuring high availability and continuity of service.
- Overseeing operational automation and system reliability initiatives, reducing inefficiencies and improving service quality.
- Contribution to the design of Business Continuity and Disaster Recovery models, ensuring operational resilience in regulated contexts.
- Support for innovation and advanced analytics initiatives, in collaboration with Innovation Hubs and business stakeholders.

### ConTe.it – Admiral Group UK

#CloudMigration #NetworkingSecurity #Firewall #DR #Zerto #NetApp #Commvault #Virtualization

Participation in international Cloud migration programs and reorganization of IT infrastructures in the insurance sector.

- Coordination of Cloud Migration and Replatforming initiatives in collaboration with multi-country teams (Italy, Spain, France).

- Governance of multi-site Business Continuity and Disaster Recovery projects, ensuring resilience and availability of critical services.
- Rationalization of infrastructures and security models, improving reliability and data protection.
- Support for application and infrastructure standardization, contributing to operational efficiency and reducing complexity.

### **Personal data**

I authorize the processing of my personal data pursuant to Legislative Decree 30 June 2003, n. 196 "Code regarding the protection of personal data.